

## Monthly Status Report for Complaints of May 2025

### Complaints received directly:

Complaint against	Pending at the beginning of the month	Received during the month	Resolved during the month	Pending at the end of the month	No. of complaints pending for more than 21 Days
Depository	1	12	7	6	0
DPs	57	102	112	47	0
RTAs/Issuers	1	2	2	1	0
Total	59	116	121	54	0

### Complaints referred by SEBI:

Complaint against	Grievance pending at beginning of month	Grievance received during the month	Grievance resolved during the month	Grievance pending at the end of month	Grievance pending for more than 21 days
Complaints referred by SEBI against DP	58	190	184	64	0
Complaints referred by SEBI against RTA	0	0	0	0	0
Total	58	190	184	64	0

**Nature of Complaints Received:**

<b>Nature of Complaints Received with regard to</b>	<b>Pending at the beginning of the month</b>	<b>Received during the month</b>	<b>Resolved during the month</b>	<b>Pending at the end of the month</b>	<b>No. of complaints pending for more than 21 Days</b>
Account Opening Related (I)	4	2	4	2	0
Demat / Remat Related (II)	7	11	13	5	0
Transaction Statement Related (III)	4	6	9	1	0
Improper Service Related (IV)	27	54	60	21	0
Charges Related (V)	16	53	53	16	0
Delivery Instruction Related (DIS) (VI)	1	5	2	4	0
Closure (VII)	13	64	57	20	0
Manipulation / Unauthorised Action (VIII)	16	34	25	25	0
Company / RTA Related (IX)	0	1	1	0	0
Others (X)	29	76	81	24	0
<b>Total</b>	<b>117</b>	<b>306</b>	<b>305</b>	<b>118</b>	<b>0</b>